

Thinklaser Limited

Extended Warranty Program 2015

The Extended Warranty program provided by Thinklaser is available to those customers who have purchased a Flatbed Laser Marking System and would like additional warranty cover.

We have designed three different types of cover we believe will present you with sufficient options that will ensure continual uptime and good working order for your system. These are:

Bronze Maintenance, Emergency and Parts Cover

Silver Maintenance, Emergency and Parts Cover

Gold Maintenance, Emergency and Parts Cover

Equipment to be Covered

The range of equipment covered by this document will be as follows.

Lightblade Laser Marking Systems

Warranty Programmes

Bronze Maintenance, Emergency and Parts Cover

This contract provides one visit to your site to effect routine preventative servicing at the correct interval (*all key system parameters are recorded at each visit so that any long-term deterioration can be detected and steps taken to prevent system failure*). In case of a breakdown, one emergency callout is available. The following parts are also included within this cover

Silver Maintenance, Emergency and Parts Cover

This contract provides two visits to your site to effect routine preventative servicing at the correct interval (*all key system parameters are recorded at each visit so that any long-term deterioration can be detected and steps taken to prevent system failure*). In case of a breakdown, one emergency callout is available. The following parts are also included within this cover.

Gold Maintenance, Emergency and Parts Cover

This contract provides three visits to your site to effect routine preventative servicing at the correct interval (*all key system parameters are recorded at each visit so that any long-term deterioration can be detected and steps taken to prevent system failure*). In case of a breakdown, one emergency callout is available. The following parts are also included within this cover.

All programmes also include unlimited telephone cover during normal office hours.

Warranty Programme Parts List

PARTS	WARRANTY PROGRAMMES		
	BRONZE	SILVER	GOLD
Mirrors	✓✓✓	✓✓✓	✓✓✓
Lenses	✓	✓	✓
Laser Head	x	x	✓
Laser Tube	x	x	✓
Belt (3 metres)	x	✓✓	✓✓

For more information or if you wish take out a contract please contact,

Thinklaser Limited

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